

## **PAYMENT OPTIONS – RAES CUSTOMERS**

There are several options to pay your account, if you need any assistance to devise the best method to suit your situation, please do not hesitate to give us a call.

### **Part Payments**

If you would like to pay **different amount at different intervals** you may choose to pay your account by either BPay Cheque/Money Order or over the phone (with your credit or debit card).

If you would like to pay your account with a **fixed amount at fixed intervals** you can choose to either set up a direct deposit from your nominated financial institution or contact us for a Direct Debit Request form.

### **Payments in Full**

If you would like to pay your account on a **different day and/or method** to suit you each billing cycle, you may choose to pay by Cheque, Money Order, Credit/Debit Card, Direct Deposit, BPay.

If you would like to pay your account **automatically upon issue** of your bill, you may choose to pay by credit/debit card by contacting us for a Direct Debit Request form.

**Cheques / Money Orders:** Please cross cheques 'Not Negotiable' and post to Cowell Electric, PO Box 70, Cowell SA 5602.

**BPay:** Our 'Biller Code is 256313' & your reference number is your account number "####"

**Direct Deposit:** You will need to contact your financial institution to make these arrangements. Please ensure you use your account number as the reference. Our account details are:

Account Name: Cowell Electric Supply Pty Ltd - RAES  
BSB: 065-000 Account Number: 12414367

**Centrelink Direct Payment:** Please contact us on 1800 805 020.

**Credit/Debit Card:** Please contact our office on 1800 805 020 to pay by credit or debit card.

**Direct Debit:** Please contact us for a 'Direct Debit Request' form and return to us via email at [accounts@cowellelectric.com.au](mailto:accounts@cowellelectric.com.au)

**If at any time you are having difficulties paying your account please ensure your contact our office immediately to avoid being disconnected. The sooner we are made aware of the situation the sooner we can help to resolve the issue.**